

We are happy to offer online giving opportunities for both one-time and recurring contributions. Online gifts comprise about 66% of our General Fund giving and we are grateful for this level of commitment from our congregation. Thank you for your generosity!

How does online giving help the church? Online giving is convenient for both you and the church. It saves on staff processing time and helps the church create and maintain our budget.

What forms of payment are accepted? We accept all major credit cards and bank account ACH (automated clearing house) transactions. We are often asked which method of giving offers the lowest fees to the church. ACH transactions generally result in lower fees to the church.

Will I get a receipt? You will receive an email confirmation for each contribution that is made online.

How are online contributions managed? Online Giving is managed by Fellowship One Giving (F1Giving), in coordination with our church management system. F1Giving provides a secure platform to support your contributions and manage your payment information.

Is online giving safe? Yes, F1Giving is a [PCI DSS Level 1 Certified Service Provider](#). Church staff members do not have access to any of your credit card or banking information.

What is recurring giving? Recurring online giving allows you to create a schedule to automatically give on a weekly, bi-weekly, twice monthly, or monthly basis.

Do I need to log in to give online? No, you don't need to log into any system to give online.

How do I give online? From the Floris UMC or Restoration Church website, select "Give" at the upper right of the page. This will lead you to the giving page for your campus. Click or tap the "Give Now >" link to give a one-time donation or to establish a recurring giving schedule.

After clicking the "Give Now >" link, you must enter the fund and amount you would like to give. Please note that the default is to make this a recurring gift. If you only want to give a singular gift, then choose "One-time." For recurring gifts, enter the frequency and start date. You may also limit the schedule by setting the number of gifts (for example, if you want to make weekly donations for a calendar year, enter 52). You will then enter your payment information. Your payment information will be stored securely and linked to the email address you provide. Later, you will be able to use the Give page to sign in to your F1Giving account with your email address. This is how you will manage payment methods and recurring giving (see below).

Please contact the Finance Office if you need assistance with online giving. You can reach us by phone at 703-793-0026. We are happy to assist you.

Can the finance office set up an online contribution for me? The finance staff are happy to help you with any online giving questions you have. Please call us at 703-793-0026. For security purposes, we are unable to establish or change an existing schedule for you, however, we can step you through the process on the phone.

I've given before, do I need to enter payment information each time? You only need to enter payment information the first time you make a contribution through the giving platform. After that, the platform will have stored your payment information and will link to it based on the contact information you provided.

How do I change an existing recurring giving schedule? On the main website select "Give" in the upper right-hand corner. Then click or tap the "Give Now >" link to access the F1Giving system.

- On the Give page, there is a link to "Sign in" to your F1Giving account. You will be prompted for the email address you used to establish your schedule of giving. Enter the email address and click "Next." You will be prompted for either a password or "Sign in with one-time code." If you choose the button to use the one-time code, an email will be sent to that address with a code. Enter the code when prompted. As soon as the code is entered, the screen will update to the Give page, but it will have choices for "Scheduled" and "History." Click on "Scheduled" to update your scheduled giving. To update the payment method, click on the icon with your initials in the top right, then "My Account." Your account information has a link on the left to update "Payment Methods."
- If you prefer to use a password, log into your account using the code (above), then you enter a password through "My Account" and the "Account Info" section. That password will be available for any future use of the F1Giving account management tool.

How do I give to my campus? Each campus has its own Give page. To get to the correct Give page, you will want to start from the home page for your campus's website and then select "Give".

From either campus, you can go to a different campus' website. Scroll to the bottom and click on the appropriate graphic above the footer of the page.

Can I still access information about my contributions made in prior years? Yes. All contributions received are stored in Fellowship One. You will be able to access information about any giving made through online giving platforms by logging in to InFellowship (florisumc.infellowship.com). Your account in InFellowship allows you access to your current and historical giving information. You can also download a digital statement at any time, should you need one.

What is the difference between recurring giving schedules and Estimates of Giving? Recurring giving schedules are contributions you set up in F1Giving. Estimates of Giving are estimates of what you intend to give. An Estimate of Giving does not establish a schedule of giving.

Recurring giving schedules are independent from Estimates of Giving. Because we cannot change your giving schedule, our finance office does not adjust any current giving schedules based on estimates of giving submitted.

If I set up a recurring giving schedule, can you consider that to be my Estimate of Giving? Yes, if you set up a recurring giving schedule, you may send an email to Karen Heier kheier@florisumc.org, to let her know you intend that to be your Estimate of Giving in lieu of a completed card.